

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP10, 2024/25 - Ending Jan 02, 2025

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1, 2024 - Jan 02, 2025	3.3	2.3	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1, 2024 - Jan 02, 2025	3.8	5.8	◆	↓
3	Hand Hygiene Compliance	Apr 1, 2024 - Jan 02, 2025	80%	83.2%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Oct 10, 2024	3.8	5.4	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - Oct 10, 2024	7.3	9.6	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Oct 10, 2024	7.3	10.6	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Oct 10, 2024	10.0	15.7	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Jun 30, 2024	93	99.2	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1, 2024 - Jan 02, 2025	65.0%	19.2%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1, 2024 - Jan 02, 2025	44.0	39.9	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2023/2024	0.95	1.09	◆	↓
12	Overall Readmission Rates to Hospitals within 30 Days	2023/2024	10.0	10.02	▲	↓
13	Long Stay Patients	Apr 1, 2024 - Jan 02, 2025	N/A	153.2		↓
14	Alternate Level of Care (ALC) Days	Apr 1 - Oct 10, 2024	12.9%	10.4%	●	↓
15	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1, 2024 - Jan 02, 2025	95%	85.2%	◆	↑
16	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1, 2024 - Jan 02, 2025	22.8%	29.0%	◆	↓
STAFF						
17	Nursing and Allied Professional Sick Time	Apr 1, 2024 - Jan 02, 2025	5.8%	6.7%	◆	↓
18	Nursing and Allied Professional Overtime	Apr 1, 2024 - Jan 02, 2025	3.9%	12.5%	◆	↓
19	Lost Time Claims Rate	Apr 1 - Sep 30, 2024	5.3	9.4	◆	↓
BUDGET ACCOUNTABILITY						
20	Budget Performance Ratio	Apr 1, 2024 - Jan 02, 2025	1.000	1.084	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Community	Apr 1 - Sep 30, 2024	1.6%	2.3%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	213.7	223.2	▲	↓
3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2023/2024	13.3%	13.2%	●	↓
4	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2023/2024	3,448	2,396	●	↓
5	Low Acuity Emergency Visits by Community	Apr 1, 2024 - Jan 02, 2025	100.0	125.4	◆	↓
6	Home Health Services Provided Within Benchmark Time	Apr 1, 2024 - Jan 02, 2025	50%	60.2%	●	↑
7	Wait Time for Home Health Assessment (RAI-HC)	Apr 1, 2024 - Jan 02, 2025	30.0	13.9	●	↓
8	Admissions to Long Term Care within 30 Days	Apr 1, 2024 - Jan 02, 2025	75%	54.4%	◆	↑
9	Emergency Visits by Home Health Clients	Dec2023-Nov2024	75.8	90.2	◆	↓
10	Emergency Visits by Long Term Care Residents	Dec2023-Nov2024	30.0	53.6	◆	↓

KPI Count By Status

Meeting Target	●	8
Within 10% of Target	▲	4
Not Meeting Target	◆	17

Notes

All measures reported on YTD (Year-to-Date) basis