Know your care options

Choose the right care at the right place

Health concern?

Call your family doctor or nurse practitioner first. Same-day, urgent appointments may be available.



How can a pharmacist help?

Go to a pharmacist if you need help for a bladder infection (urinary tract infection). They can also help you with pink eye, hemorrhoids, medicine refills and more.



Family practitioner not available?

Visit an Urgent and Primary Care Centre for same-day care for urgent, non-life-threatening injuries or illnesses.



Mental health concern?

Call our Fraser Health Crisis Line 24/7 at 1-877-820-7444.



Locations: fraserhealth.ca/UrgentCare

Health care advice from home?

Call our Fraser Health Virtual Care team at **1-800-314-0999** to speak to a registered nurse, 10 a.m. to 10 p.m. seven-days-a-week.



Critical or life-threatening condition?

Call **9-1-1** or visit your nearest emergency room for critical or life-threatening conditions.



Need help deciding?

Visit **fraserhealth.ca/AskFraser**. Our digital health care navigator, Fraser, will help match you with the nearest available care option for your needs.



